



Business Registration

Session Feedback Responses

Report Date: 2015-Apr-27 Period: 2015-Jan-01 to 2015-Mar-31
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	474	12.60
Chamber of Commerce	104	2.76
Community Futures	63	1.67
Friend	530	14.09
Newspaper	8	.21
Other	988	26.26
Ministry	165	4.39
Municipality	61	1.62
Internet	1369	36.39
Total	3762	100.00
Were the instructions easy to follow and understand?		
Yes	3475	93.84
No	228	6.16
Total	3703	100.00
Would you use the service again and/or recommend it to others?		
Yes	3574	97.57
No	89	2.43
Total	3663	100.00
Overall, how would you rate this service?		
Excellent	1513	40.69
Very good	1765	47.47
Fair	384	10.33
Poor	34	.91
Very poor	22	.59
Total	3718	100.00
If necessary, may we contact you about your comments?		
Yes	1391	41.01
No	2001	58.99
Total	3392	100.00
Total Successful Sessions:		9748
Successful Sessions with Feedback Responses:		3664
Percentage of Sessions with Feedback Responses:		37.59