



Business Registration

Session Feedback Responses

Report Date: 2015-Jul-15 Period: 2015-Apr-01 to 2015-Jun-30
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	385	11.45
Chamber of Commerce	70	2.08
Community Futures	58	1.73
Friend	471	14.01
Newspaper	5	.15
Other	948	28.20
Ministry	112	3.33
Municipality	50	1.49
Internet	1263	37.57
Total	3362	100.00
Were the instructions easy to follow and understand?		
Yes	3084	93.68
No	208	6.32
Total	3292	100.00
Would you use the service again and/or recommend it to others?		
Yes	3165	96.79
No	105	3.21
Total	3270	100.00
Overall, how would you rate this service?		
Excellent	1368	41.07
Very good	1522	45.69
Fair	383	11.50
Poor	40	1.20
Very poor	18	.54
Total	3331	100.00
If necessary, may we contact you about your comments?		
Yes	1297	42.76
No	1736	57.24
Total	3033	100.00
Total Successful Sessions:		9839
Successful Sessions with Feedback Responses:		3256
Percentage of Sessions with Feedback Responses:		33.09