



Business Registration

Session Feedback Responses

Report Date: 2015-Oct-13 Period: 2015-Jul-01 to 2015-Sep-30
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	314	10.40
Chamber of Commerce	63	2.09
Community Futures	54	1.79
Friend	477	15.79
Newspaper	4	.13
Other	841	27.85
Ministry	109	3.61
Municipality	48	1.59
Internet	1110	36.75
Total	3020	100.00
Were the instructions easy to follow and understand?		
Yes	2770	93.14
No	204	6.86
Total	2974	100.00
Would you use the service again and/or recommend it to others?		
Yes	2882	97.46
No	75	2.54
Total	2957	100.00
Overall, how would you rate this service?		
Excellent	1168	38.88
Very good	1429	47.57
Fair	365	12.15
Poor	29	.97
Very poor	13	.43
Total	3004	100.00
If necessary, may we contact you about your comments?		
Yes	1207	43.94
No	1540	56.06
Total	2747	100.00
Total Successful Sessions:		8893
Successful Sessions with Feedback Responses:		2919
Percentage of Sessions with Feedback Responses:		32.82