



Business Registration

Session Feedback Responses

Report Date: 2016-Jan-13 Period: 2015-Oct-01 to 2015-Dec-31
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	301	11.16
Chamber of Commerce	41	1.52
Community Futures	49	1.82
Friend	380	14.08
Newspaper	8	.30
Other	796	29.50
Ministry	110	4.08
Municipality	36	1.33
Internet	977	36.21
Total	2698	100.00
Were the instructions easy to follow and understand?		
Yes	2510	93.59
No	172	6.41
Total	2682	100.00
Would you use the service again and/or recommend it to others?		
Yes	2565	96.79
No	85	3.21
Total	2650	100.00
Overall, how would you rate this service?		
Excellent	1056	39.39
Very good	1249	46.59
Fair	335	12.50
Poor	26	.97
Very poor	15	.56
Total	2681	100.00
If necessary, may we contact you about your comments?		
Yes	1105	45.23
No	1338	54.77
Total	2443	100.00
Total Successful Sessions:		8156
Successful Sessions with Feedback Responses:		2602
Percentage of Sessions with Feedback Responses:		31.90