



Business Registration

Session Feedback Responses

Report Date: 2017-Jan-13 Period: 2016-Jan-01 to 2016-Mar-31
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	452	12.70
Chamber of Commerce	69	1.94
Community Futures	76	2.13
Friend	500	14.04
Newspaper	2	.06
Other	993	27.89
Ministry	161	4.52
Municipality	33	.93
Internet	1274	35.79
Total	3560	100.00
Were the instructions easy to follow and understand?		
Yes	3308	93.68
No	223	6.32
Total	3531	100.00
Would you use the service again and/or recommend it to others?		
Yes	3395	97.08
No	102	2.92
Total	3497	100.00
Overall, how would you rate this service?		
Excellent	1399	39.34
Very good	1658	46.63
Fair	453	12.74
Poor	37	1.04
Very poor	9	.25
Total	3556	100.00
If necessary, may we contact you about your comments?		
Yes	1395	43.28
No	1828	56.72
Total	3223	100.00
Total Successful Sessions:		10461
Successful Sessions with Feedback Responses:		3460
Percentage of Sessions with Feedback Responses:		33.08