



Business Registration

Session Feedback Responses

Report Date: 2017-Jan-13 Period: 2016-Apr-01 to 2016-Jun-30
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	342	10.44
Chamber of Commerce	52	1.59
Community Futures	63	1.92
Friend	504	15.38
Newspaper	3	.09
Other	956	29.18
Ministry	106	3.24
Municipality	41	1.25
Internet	1209	36.90
Total	3276	100.00
Were the instructions easy to follow and understand?		
Yes	3042	93.40
No	215	6.60
Total	3257	100.00
Would you use the service again and/or recommend it to others?		
Yes	3146	97.04
No	96	2.96
Total	3242	100.00
Overall, how would you rate this service?		
Excellent	1278	39.18
Very good	1536	47.09
Fair	394	12.08
Poor	31	.95
Very poor	23	.71
Total	3262	100.00
If necessary, may we contact you about your comments?		
Yes	1275	42.87
No	1699	57.13
Total	2974	100.00
Total Successful Sessions:		10208
Successful Sessions with Feedback Responses:		3191
Percentage of Sessions with Feedback Responses:		31.26