



Business Registration

Session Feedback Responses

Report Date: 2017-Jan-13 Period: 2016-Jul-01 to 2016-Sep-30
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	322	10.72
Chamber of Commerce	57	1.90
Community Futures	41	1.36
Friend	492	16.37
Newspaper	6	.20
Other	848	28.22
Ministry	88	2.93
Municipality	52	1.73
Internet	1099	36.57
Total	3005	100.00
Were the instructions easy to follow and understand?		
Yes	2752	93.19
No	201	6.81
Total	2953	100.00
Would you use the service again and/or recommend it to others?		
Yes	2856	97.08
No	86	2.92
Total	2942	100.00
Overall, how would you rate this service?		
Excellent	1151	38.38
Very good	1450	48.35
Fair	345	11.50
Poor	39	1.30
Very poor	14	.47
Total	2999	100.00
If necessary, may we contact you about your comments?		
Yes	1202	43.71
No	1548	56.29
Total	2750	100.00
Total Successful Sessions:		9151
Successful Sessions with Feedback Responses:		2912
Percentage of Sessions with Feedback Responses:		31.82