



Business Registration

Session Feedback Responses

Report Date: 2017-Jan-13 Period: 2016-Oct-01 to 2016-Dec-31
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	282	9.88
Chamber of Commerce	54	1.89
Community Futures	39	1.37
Friend	438	15.34
Newspaper	8	.28
Other	792	27.74
Ministry	106	3.71
Municipality	32	1.12
Internet	1104	38.67
Total	2855	100.00
Were the instructions easy to follow and understand?		
Yes	2603	92.86
No	200	7.14
Total	2803	100.00
Would you use the service again and/or recommend it to others?		
Yes	2731	97.22
No	78	2.78
Total	2809	100.00
Overall, how would you rate this service?		
Excellent	1130	39.77
Very good	1329	46.78
Fair	346	12.18
Poor	28	.99
Very poor	8	.28
Total	2841	100.00
If necessary, may we contact you about your comments?		
Yes	1145	43.92
No	1462	56.08
Total	2607	100.00
Total Successful Sessions:		8550
Successful Sessions with Feedback Responses:		2752
Percentage of Sessions with Feedback Responses:		32.19